SHEREMETYEVO CARGO

Handling of live animals

WWW.SHERCARGO.RU

About company

"Sheremetyevo-cargo" is one of the largest air cargo terminals in Russia. The company works for more than 30 years. "Sheremetyevo-cargo" is the most high-tech ground handler in the Moscow aviation hub.

28 000 m²

Terminal complex area

19,7 ha

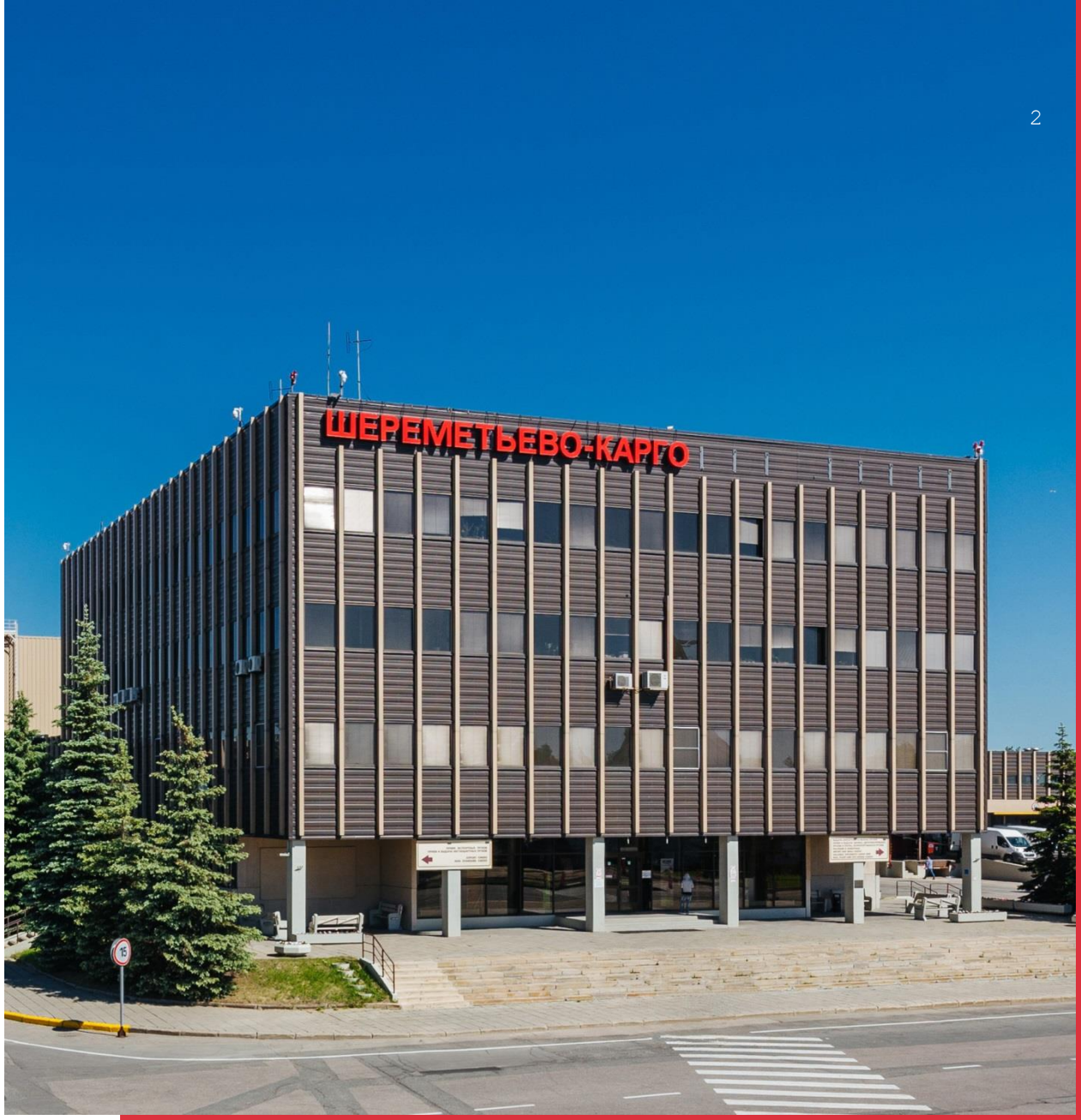
Main terminal area

360 000 t

Confirmed annual cargo turnover capabilities

800 persons

Staff members



Handling of live animals

"Sheremetyevo-cargo" has a wide experience of handling live animals.

We accept and handle:

- Pets of private clients (cats, dogs etc.)
- Eggs and day-old chicks
- Aquarium fish
- Animals for circuses and zoos (giraffes, bears, elephants, dolphins, beluga whales, etc.)
- Insects (butterflies, bees, bumblebees, etc.)
- Big quantities of animals (cows, pigs, horses, etc.)

Handling guidelines

Our goal is to provide comfortable service for animals and keep them separately from other cargo.

Strict compliance with

IATA (Live Animals Regulations), SITES, Russian law and guidelines of the airlines

Ensure necessary temperature conditions

Priority handling (warehouse and ramp)

Communication with consignee

You will always know where your pet is now and how soon you will be able to receive it

Transportation of live animals

For delivery of live animals we use special vehicles with thermal equipment and thermo-dollies.

WE HAVE:

Vehicles with thermal equipment to carry cargo on pallets (PMC)

Conditions from -25°C to +25°C

Vehicles with thermal equipment to carry cargo without ULDs (BULK)

Conditions from -25°C to +25°C

Handling of live animals at the warehouse

Warehouse has a special storage areas for animals providing necessary temperature and humidity.

- We always provide water to animals
- Feeding is only possible after consultation with the consignee (shipper)
- The warehouse workers can always advise the animal health status
- If necessary, you can access your pet and take care of it
- We have a vet on our warehouse who can offer qualified assistance for animal

Customs clearance and veterinary control

Note that full set of original accompanying documents must arrive with your animal. It is a mandatory term for unloading cargo from the aircraft and veterinary and customs clearance.

Customs clearance of live animals is carried out 24 hours a day, 7 days a week, 365 days a year.

Handling big quantities of live animals

Handling of big quantities of live animals is carried out according to plan, which is pre-agreed with the shipper and the consignee. For pre-agreement we need the following information:

Photos and descriptions of the stables / cages in which the animals will arrive / depart

Preffered way of transferring animals to the truck (from the truck) of the customer (together with the cage, by moving individual animals without the cage, etc.)

Customer’s requirements for temperature conditions of the animal accommodation

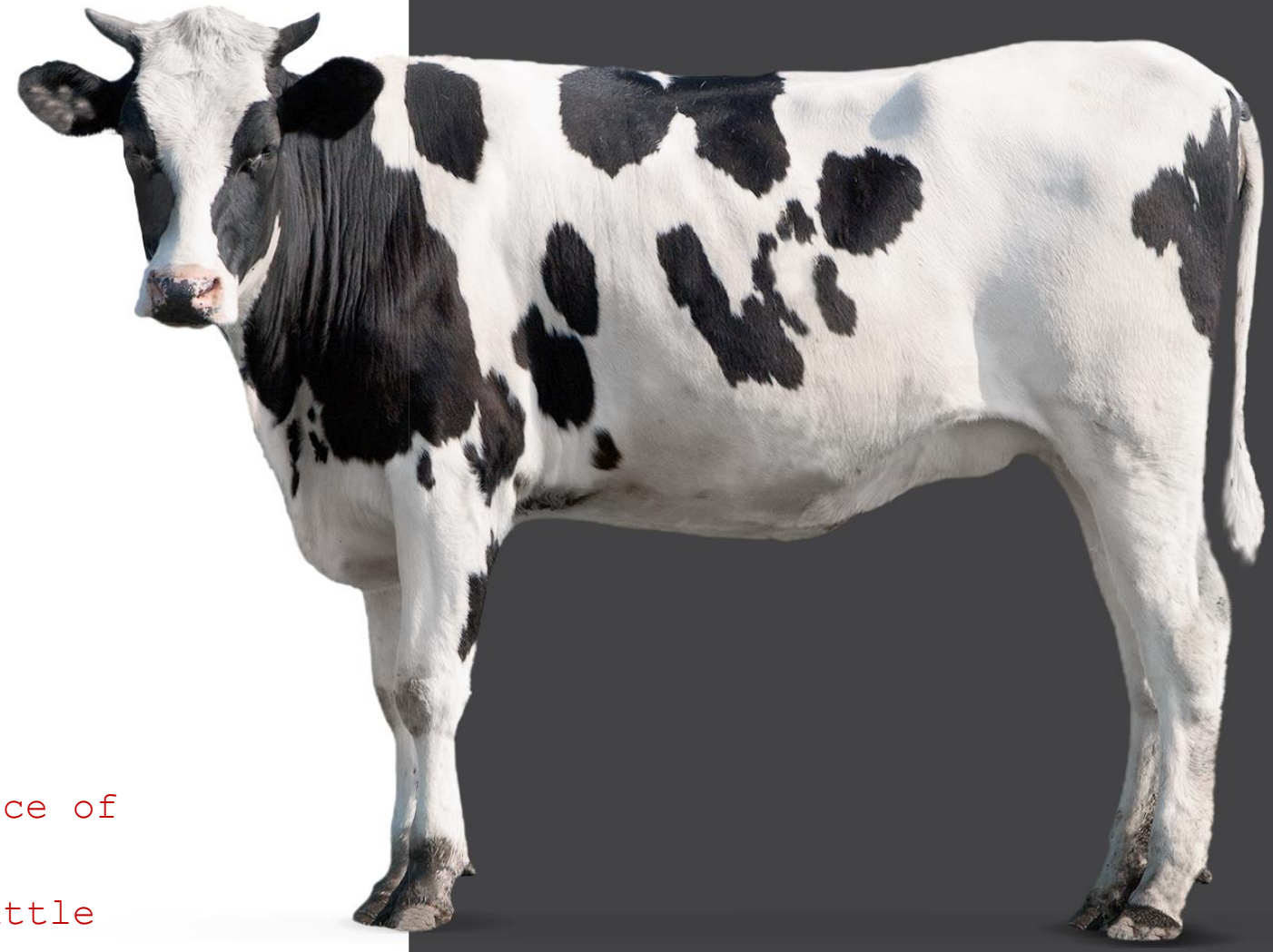
Additional services requests

Handling big quantities of live animals

To handle big quantities of live animals we arranged a special sterile area for transferring from the stables and cages directly to the client's truck. The special handling cages and bridges are always available.

400

Heads –
we have experience of handling big quantities of cattle



Handling big quantities of live animals

Our company has its own workshops, which according to customer drawings can construct reloading bridges, reinforced cages, etc.

Overloading of heavy cages (elephants, etc.) is carried out using forklift with a capacity up to 13 tons, cranes with a lifting capacity of 25 tons or crane-beam

The vet is present at all stages of the handling process

Additional services

- Cleaning and disinfection of pallets
- Vet services
- Services of cynologist
- Collection and destruction of waste
- Feeding and care services, walking pets etc.
- Express delivery of documents
- Construction of transportation cages adapted to your requirements
- Construction of the reloading bridges according to customer drawings
- Deconstruction of stalls / cages and loading them into customer's vehicle
- Services of specialist with tranquillizer weapons

Express delivery

To get cargo documents as fast as possible you can request “Express delivery” service.

Time of documents preparation
1.5-2.5 hours after flight arrival

(495) 961-38-08

Under request of the client a special staff member will be dedicated to work with the cargo

Delivery of documents and cargo will be done separately from other cargo

You will be able to start customs clearance 3-4 hours earlier

Our advantages

Delivery of cargo to Sheremetyevo on flights of more than 50 airlines from around the world

Attention to the customer's needs and details of service, readiness to comply with additional customer requirements

Step-by-step management of all operations

Certified and trained staff

Flexible rates policy, the cost of services depends on the volume of cargo

The terminal is located closely to the aircraft parking places

Airlines-partners

AIR CHINA
中国国际货运航空 AIR CHINA CARGO
ETIHAD
OMAN AIR
АТУ АВИАКОМПАНИЯ АВИАСТАР-ТУ
cargo airlines SKY GATES
YTO CARGO
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АКЦИОНЕРНОЕ ОБЩЕСТВО ГЕЛИКС АВИАКОМПАНИЯ
TransAviaExport Airlines
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ARIANA AFGHAN AIRLINES
AirSERBIA
AIR ALGÉRIE
MY FREIGHTER AIRLINES
MOALEM AVIATION
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AeroStan
RADA AIRLINES
KOREAN CARGO
Vietnam Airlines REACH FURTHER
«RUBYSTAR» AIRWAYS
IranAir
SAHA Airlines
厦门航空 XIAMENAIR
AMAA
azurair
JAPAN AIRLINES
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ATRAN
VOLGA-DNEPR GROUP AirBridgeCargo
Turkmenistan Airlines
royal air maroc
CARGOLOGICGERMANY
Mahan Air
四川航空 SICHUAN AIRLINES

We offer our services to shippers and consignees of live animals

Choosing us you get a guarantee of quality services

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