



«Sheremetyevo - Cargo»
Handling of live animals

About company



"Sheremetyevo-cargo" is one of the largest air cargo terminals in Russia. The company works since 1989. "Sheremetyevo-cargo" is the most high-tech ground handler in the Moscow aviation hub.

- Terminal complex area – 19.7 ha
- The main terminal area - 28 000 m²
- Annual turnover – more than 200 thousand tons
- Staff members – 850 persons



"Sheremetyevo-cargo" has a wide experience of handling live animals.

We accept and handle:



Pets of private clients (cats, dogs etc.)



Animals for circuses and zoos (giraffes, bears, elephants, dolphins, beluga whales, etc.)



Eggs and day-old chicks



Insects (butterflies, bees, bumblebees, etc.)



Aquarium fish



Large quantities of animals (cows, pigs, horses, etc.)

Handling guidelines



Strict compliance with the IATA requirements (Live Animals Regulations), SITES, Russian law and guidelines of the airlines



Ensure necessary temperature conditions



Priority handling (warehouse and ramp)



Communication with consignee. You will always know where your pet is now and how soon you will be able to receive it



Our goal is to provide comfortable service for animals and keep them separately from other cargo

Transportation of live animals across the ramp



For delivery of live animals across the ramp we use special ramp vehicles with thermal equipment and thermo-dollies.

We have:



Vehicles with thermal equipment to carry cargo on pallets (PMC):

➤ Conditions from -25°C to +25°C



Vehicles with thermal equipment to carry cargo without ULDs (BULK)

➤ Conditions from -25°C to +25°C

Handling of live animals at the warehouse



Warehouse has a special storage areas for animals providing necessary temperature and humidity.

- Water is provided to animals
- Feeding is only possible after consultation with the consignee (shipper)
- The warehouse workers can always advise the animal health status
- If necessary, you can access your pet and take care of it
- We have a vet on our warehouse who can offer qualified assistance for animal



Customs clearance and veterinary control



Customs clearance of live animals is carried out 24 hours a day, 7 days a week, 365 days a year



Note that full set of original accompanying documents must arrive with your animal

It is a mandatory term for unloading cargo from the aircraft and veterinary and customs clearance



Handling large quantities of live animals



Handling of large quantities of live animals is carried out according to plan, which is pre-agreed with the shipper and the consignee. For pre-agreement we need the following information:

- Photos and descriptions of the stables / cages in which the animals will arrive / depart
- Preferred way of transferring animals to the truck (from the truck) of the customer (together with the cage, by moving individual animals without the cage, etc.)
- Customer's requirements for temperature conditions of the animal accommodation
- Additional services requests



Service of large quantities of live animals



To handle large quantities of live animals we arranged a special sterile area for transferring from the stables and cages directly to the client's truck. The special handling cages and bridges are always available.



We have experience of handling large quantities of cattle

Up to **400** heads



Service in bulk of live animals



Our company has its own workshops, which according to customer drawings can construct reloading bridges, reinforced cages, etc..



Overloading of heavy cages (elephants, etc.) is carried out using forklift with a capacity up to 13 tons, cranes with a lifting capacity of 25 tons or crane-beam



The vet is present at all stages of the handling process

Additional services



Cleaning and disinfection of pallets



Vet services



Express delivery of documents



Services of our cynologist



Collection and destruction of waste



Feeding and care services, walking pets etc.



Construction of transportation cages adapted to your requirements



Construction of the reloading bridges according to customer drawings



Deconstruction of stalls / cages and loading them into customer's vehicle



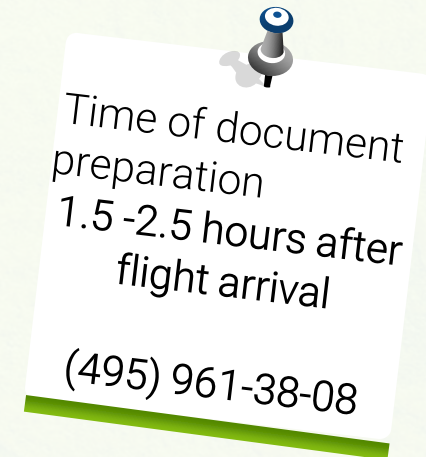
Services of specialist with tranquillizer weapons

Express issuance



The consignee can use the "Express delivery" if he needs to get documents for the cargo as quickly as possible

- Under request of the client a special staff member will be dedicated to work with the cargo
- Delivery of documents and cargo will be done separately from other cargo
- You will be able to start customs clearance 3-4 hours earlier



Our advantages



Delivery of cargo to Sheremetyevo on flights of more than 30 airlines from around the world



Flexible rates policy, the cost of services depends on the volume of cargo



Certified and trained staff with average work experience of 9 years



Step-by-step management of all operations

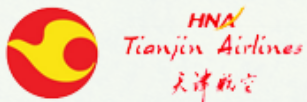


Attention to the customer's needs and details of service, readiness to comply with additional customer requirements



The terminal is located closely to the aircraft parking places

Airlines- partners





We offer our services to shippers and consignees of live animals.

Choosing us you get a guarantee of quality services.

Our contacts:

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