



AIR CARGO AND MAIL HANDLING OPERATOR

WWW.SHERCARGO.RU



ABOUT COMPANY





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«Sheremetyevo-Cargo» JSC provides ground handling services in Sheremetyevo airport for 28 years. Today we handle more than 30 airlines.

Main terminal total area

28 000 m²

Annual cargo turnover

300 000 tons

Foundation year

1989

Staff

850 members

MAIN LICENSES AND CERTIFICATES



Bonded warehouse certificate



Customs carrier certificate



Airport activity certificate



Aviation security provider certificate



Explosive materials handling license

... and other licenses and certificates

Detailed information about current licenses and certificates is available at our website. The link is given below.
<http://www.shercargo.ru/shercargo2/about/licenses/>

HANDLED AIRLINES



INNOVATIVE TECHNOLOGIES





INNOVATIVE TECHNOLOGIES

All handling operations in “Sheremetyevo-Cargo” are supported by a complex of information systems developed by our own IT department.

Cargo operations are registered in system using smart phones, tablets and smart watches.

We give tasks for warehouse workers via computer system, then the task gets displayed on the worker’s smartphone.

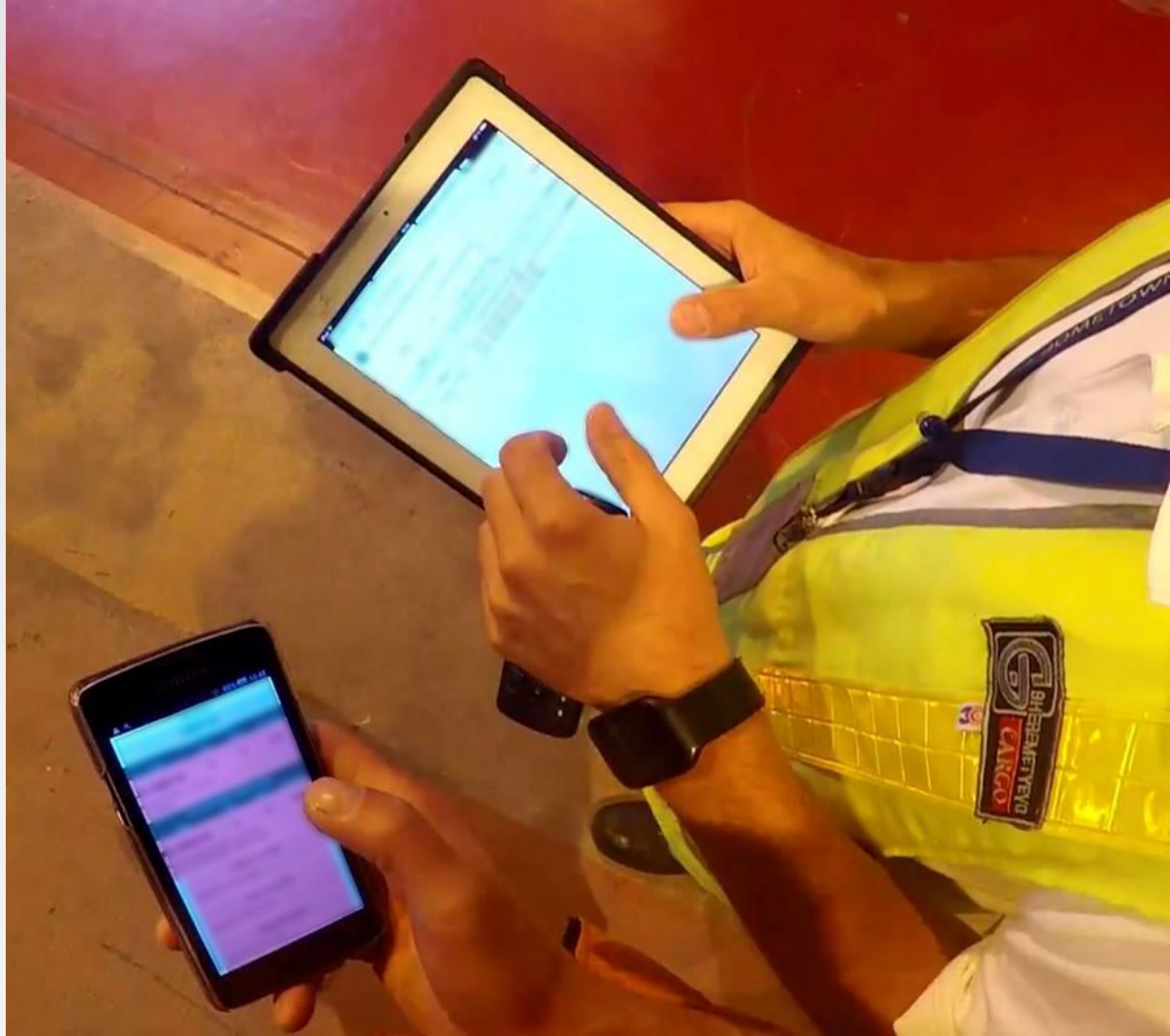
Smartphones are also used to make the task completion records.

Handling operations history is fully recorded in our database.

WAREHOUSE OPERATIONS MANAGEMENT

Management of operations and resources is performed via special software installed on the warehouse dispatcher's tablet.

This software allows the dispatcher to control and manage operations online. Thus we have operational process clear and transparent.



ELECTRONIC INTERACTION WITH CUSTOMS

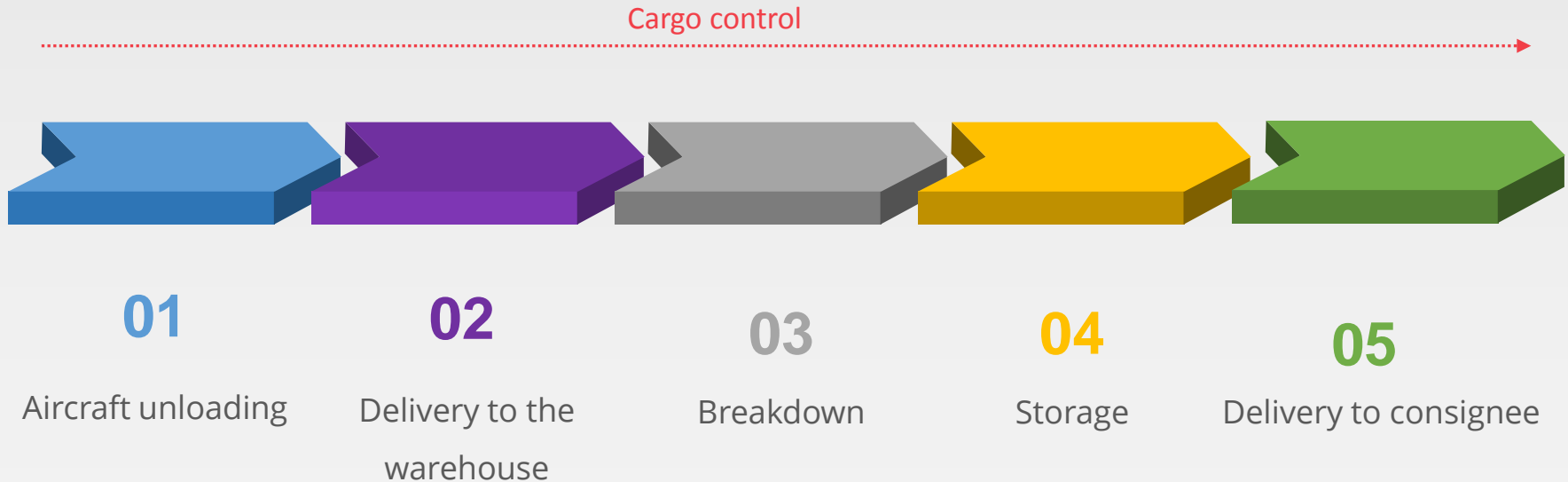
In 2016 our IT department continued cooperation with Federal Customs Service and Sheremetyevo customs organizing the electronic data interchange.

Thanks to electronic interaction “Sheremetyevo-Cargo” got the opportunity to unload aircrafts straight after arrival without losing time on getting unload permission stamps on paper documents.



Cargo control

“Sheremetyevo-Cargo” provides continuous system cargo control on all handling stages. Thus we ensure cargo safety.



OUR EQUIPMENT



OUR EQUIPMENT

“Sheremetyevo-Cargo” has all necessary equipment to provide handling services for cargo and mail:

- Highloaders
- Transporters
- Stairs
- Tractors
- Thermo-vehicles for ULD delivery (temperature conditions from -25°C to +25°C)
- Thermo-vehicles for ULD delivery (temperature conditions from +15°C to +25°C)
- Forklifts for non-standard cargo, capacity – 13 tons
- Cargo vehicles for door-2-door delivery
- Crane (capacity 25 tons)

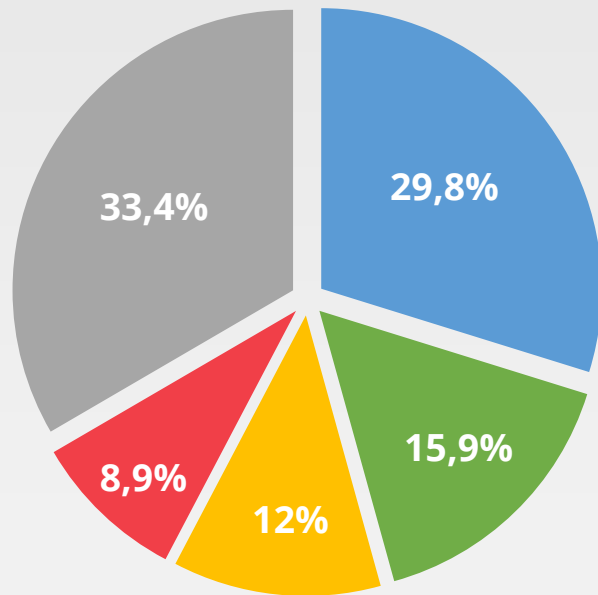
Any additional equipment can be involved for your specific needs

HANDLING OF EXPORT CARGOES



MAIN TYPES OF EXPORT GOODS

- Spare parts and equipment
- Perishable goods
- Consumer goods
- Food
- Other goods



EXPORT AREA

Export goods make about 10% of total cargo turnover of “Sheremetyevo-Cargo”.

All export cargo is weighed using accurate validated scales. Measured weight is automatically transmitted to information system.

After pre-flight control cargo is placed for storage to cleared area of the warehouse. Unauthorized visitors have no access to cleared area.

Before build-up the cargo is subject to second pre-flight inspection using own trained dogs of “Sheremetyevo-Cargo”.

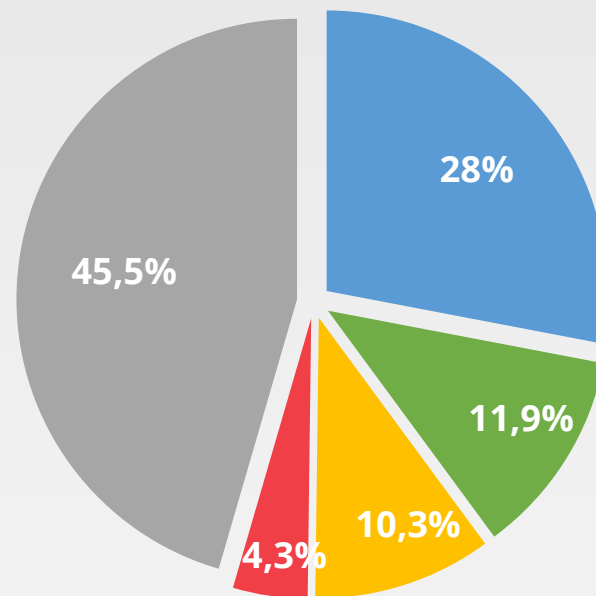




HANDLING OF IMPORT GOODS

MAIN TYPES OF IMPORT GOODS

- Spare parts and equipment
- Electronics
- Mobile phones
- Textiles
- Other goods





HANDLING STANDARDS

Operation	Time
Staff and equipment arrive to the parking place	By the landing time
Cargo delivered to the warehouse	5-25 minutes after unloading (depending on aircraft parking place)
Document and cargo ready for collection	3,5 - 4,5 hours after flight arrival (PAX flight) (express handling procedure 1,5 - 2,5 hours) 7 - 7,5 hours after flight arrival (freighter)

IMPORT AREA

Import goods make about 88% of total cargo turnover of “Sheremetyevo-Cargo”.

In 2016 we have completed the reorganization of import goods handling areas:

- ULD breakdown area 3 times enlarged;
- General cargo storage area greatly enlarged.

The further development of cargo handling areas will include enlargement of delivery and truck loading areas.



BREAKDOWN AREA

All ULDs delivered from the ramp are broken down inside the warehouse.

Temperature conditions in the area - about 15°C.

We consider the nature of goods when setting the order in which we breakdown the ULDs.

The breakdown process is 100% controlled by CCTV system.

Unauthorized visitors have no access to the area (all access points are equipped with turnstiles and pass readers and controlled by security staff).



General goods are stored at the main warehouse.

Temperature conditions – about 15°C.

The warehouse is controlled by CCTV system (we use stationary cameras, as well as mobile video recorders).

STORAGE OF GENERAL GOODS



STORAGE OF VUN CARGOES

VUN category includes mobile phones, laptops, photo & video cameras, expensive spare parts, cigarettes, perfume.

- VUN handling process is controlled from the aircraft unloading stage;
- VUN cargoes are stored at a special area
- Temperature conditions – about 15°C;
- All VUN handling and storage areas are controlled by CCTV system





Storage of temperature sensitive goods

- The terminal is equipped with modern centralized system of temperature control. Able to store and handle cargoes providing temperature conditions from -25°C to $+25^{\circ}\text{C}$.
- The temperature conditions control is performed by computer system.
- We provide periodic maintenance of cooling and freezing equipment.
- The storage rooms are kept clean.
- State bodies make periodic audits of storage rooms.

30

The number of separate temperature controlled storage areas

GDP

GDP validated storage rooms



HANDLING AND STORAGE OF BIG & HEAVY GOODS

We perform handling of big, oversized & heavy goods at equipped area inside the warehouse, at the roofed outside area or at the open space area.

STORAGE OF VALUABLE GOODS

Handling of valuable goods is performed under special technology, separately from other cargoes.

The valuable goods warehouse is an isolated premise with safe storage.

The warehouse is equipped with multilevel access control system.



HANDLING OF LIVE ANIMALS



“Sheremetyevo-Cargo” has a great experience in handling of live animals.

We have special equipped premises for keeping live animals providing necessary temperature conditions and humidity level.

Big animals are loaded to the consignee’s truck straight after delivery from the ramp.

STORAGE OF DANGEROUS GOODS

Handling of dangerous goods is performed under special technology, separately from other goods.

DGR goods are kept at a special warehouse in accordance with requirements of IATA and Russian Law.



DELIVERY AREAS

Delivery and loading of cargoes is performed in several areas (up to 30 trucks at a time).

These areas are controlled by CCTV system.

The management of delivery process is performed using special software installed on dispatcher's tablet.



ADDITIONAL SERVICES



ADDITIONAL SERVICES



Handling without ULD breakdown

The consignee has to contact us to discuss and agree details



Express delivery

Upon your request we will handle the cargo faster. The documents will be ready for collection in 1,5 - 2,5 hours after flight arrival.



Deconsolidation

We can conclude a contract for deconsolidation, we also can deconsolidate your cargo upon one-time request.



Photos of cargo

We can make pictures of cargo straight after it is delivered to the warehouse from the ramp. The pictures will be sent to your e-mail.



Scan copies of cargo documents

We can scan the air waybill and all attached documents and send them to your e-mail.



Cell for keeping documents

We can keep all the documents of a certain list of consignees in your personal cell. This will save time on the documents collection.

TRUCK DELIVERY

“Sheremetyevo-Cargo” has it’s own vehicles (including thermo-trucks). We are the customs carrier.

We have vehicles of different capacity:

- 25-30 tons
- 8,5 tons
- 3-4 tons
- 0,5-2 tons



Information technologies

Online-services

Passes to premises

You can request a pass to our premises via online system from your office. *

Information about cargo

Using your personal access to our system you can retrieve information about shipment – date of arrival, date of acceptance to the warehouse, date of collection etc.



Request cargo

Using our online system you can request your cargo from the warehouse by a certain time.

Current location of your cargo

After you request your cargo from the warehouse, you can check its current location via computer or smartphone. Just input the AWB number to know your cargo's current location.

**The service is only rendered to permanent clients who ship export cargoes*



SAFETY AND SECURITY

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CHECKPOINTS AND SECURITY STAFF

All checkpoints to our premises are equipped with pass readers. To get a pass one should show his civil passport and documents for cargo.

All checkpoints, warehouse and premises are guarded by trained security staff. The procedure of recruitment includes mandatory check of candidate's personal data and background.



CCTV SYSTEM



Stationary camera

CCTV system covers the whole territory and premises of the company, all handling and storage areas



Video device mounted on clothes

Such device allows to control the handling process online, providing 1080p quality. Reordered video can be remotely downloaded.



Video device mounted on equipment

Same way we record the handling process using devices mounted on equipment. This camera records bulk cargo being loaded (or unloaded).

Warehouse technology

BARCODED LABELS



Labels containing QR-code

We print our own warehouse labels with QR code. After that we read the QR code each time we make operations with cargo to register the process in system.

This way we record the full history of cargo handling!



We read the airlines barcode label using smartphone upon arrival.



UNDERTAKEN **AUDITS**

Quality of our services is approved by audits of IATA, ICAO, TSA, Russian aviation authorities, as well by audits of 30 airlines and even more clients.



Within last 6 years we have successfully passed more than 180 audits. The greater part of them was passed without any observations or findings.

Some auditors have deemed our terminal one of the most innovative and secured handling agents in the world!

Our main advantages:

- **Fast handling**
- **Cargo safety**
- **Transparency of processes**

If you would like to visit our terminal and see the facilities please contact Quality Director Andrey Vyskvarkin vyskvarkin@shercargo.ru



An aerial photograph of an airport, showing runways, taxiways, and terminal buildings, overlaid with a semi-transparent red filter. The text and quote are centered on the image.

“

Your facility level and service is beyond our imagination. We understand how systematically your operations are organized.

Some our clients are interested in chemical products which require temperature control and certifications. Your warehouse has enough facility to provide our customers with such high-quality services.

Mori Nishizuka, Yusen logistics

A large Boeing 787 Dreamliner aircraft is the central focus, shown from a low angle. The aircraft is white with dark accents on the tail and engines. It is surrounded by various ground support equipment, including a mobile staircase with 'TID' and 'WFS' logos, and other service vehicles. The background shows a clear sky and a paved tarmac area. The entire image has a semi-transparent red overlay.

“

I can praise the whole security standards as being perfectly according EU requirements.

Axel Bohn, Валидатор Евросоюза по программе ACC3

Very impressive online system in warehouse with smartphones and ipads. I have never seen anything alike.

Henrik Nielsen, SAS

THANKS FOR WATCHING

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